



EMERGENCY MEASURES

## Spring freshet and flooding

Municipal crews are at the ready and monitoring the situation hourly. As a resident, you have an important role to play in terms of taking the necessary steps to ensure your own safety and protect your property.

### Prepare and stay informed

- Consult and follow the information in real time at [gatineau.ca/crue](http://gatineau.ca/crue).
- **Sign up for text message alerts.**
- **Be sure** you have a 72-hour emergency kit.

### In the event of an alert and during a flood

1. If you are flooded, call 311 to register with Ville de Gatineau.
2. Avoid the affected sectors.
3. If you must use your vehicle, make sure it is safe to do so given the water level.
4. In case of danger, firefighters may recommend you evacuate your home.
5. Leave your home as soon as the local officials in charge of emergency operations recommend it, and take your emergency kit with you.

### PSYCHOSOCIAL SUPPORT

If you need support at any time, feel free to call 811, option 2. This is a free and confidential service offered year-round, 24/7. 7.



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## UPDATES

### ACCESS TO FLOODED AREAS AND EVACUATIONS

When water levels rise 20 in (50.8 cm) above the lowest point on the road, emergency vehicles can no longer drive through or ensure that people can be evacuated.

Gatineau has acquired five watercrafts to get through shallow waters. This is to replace the use of rockfill. Access to flooded areas is now by watercraft. In the past, rockfill was used to enable emergency vehicles exclusive access along shoreline roads. Rockfill supported objectives other than preserving roads or maintaining road access or access for residents, and had drawbacks in terms of efficient intervention.

#### Advantages of access by watercraft

- Faster and more efficient access by emergency services to residents stranded by floodwaters.
- Once the water reaches a certain level, the street must be closed and the only safe access is by watercraft.

#### Drawbacks to rockfill

- Slows emergency response and interferes with access by water craft trying to reach residents stranded by floodwaters.
- Reduces the level of service by operations teams to the general public.
- Causes tremendous noise disruption.
- Significantly damages roads.
- Entails significant costs in terms of rock placement and damage repairs.

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