

RESIDENT'S GUIDE FOR INTERVENTION

Bylaw: Nuisances within Ville de Gatineau, amendment number 43-3-2009
Adopted: August 25, 2009 Effective: August 25, 2009
Chapter: 7.1 PROJECTILES
Section: 25.1 *Willingly throwing or permitting someone to throw a ball or other projectile onto a property without the consent of the owner of that property constitutes a nuisance.*

Failure on the part of an owner, user or operator of a public or private property to take appropriate measures to prevent balls or other projectiles from being repeatedly thrown or projected outside of their property in a manner that could endanger people or property constitutes a nuisance.

Witness Statement Form

Residents must obtain the form entitled "Witness Statement Form" through the non-urgent call centre, from the Division d'urbanisme in one of the service centres or through the Gatineau Web site.

Resident's guide

1 – The following items must be included with the statement:

- Resident's last name, first name, address and date of birth
- Date(s) and time(s) of the occurrence(s)
- Detailed description of the occurrence(s) and facts observed by the resident
- Signed and dated photos of the balls or other projectiles and any damage to property
- Names and addresses of any other witness to the occurrence(s)
- Signed and dated witness statements

The duly completed form must be returned to the Division d'urbanisme in the service centre of the applicable sector.

2 – Factors to be considered by the resident concerning the procedures:

- For a first complaint filed, no other complaint of the same nature is required for that address.
- Residents must obtain the Witness Statement Form and fill in the items listed above.
- Residents must keep the different pieces of evidence.
- Residents may receive assistance in completing the Form from a representative of the service centre's Division d'urbanisme.
- The Division d'urbanisme in the appropriate service centre will not do an investigation.
- The legal process (submission of the formal request and occurrence reports) will only be initiated by the Service des affaires juridiques when the occurrence is repetitive. Isolated cases will not be addressed.
- If the occurrence repeats itself, the resident must contact the designated Division d'urbanisme and transmit the duly completed form to it.
- Once the form has been forwarded to the Service d'urbanisme, the entire file will be forwarded to the municipal lawyers for assessment and action.
- If appropriate, the resident will be asked to testify in Court to present the facts.
- Any voluntary misdemeanour will be handled by the Service de police. In that case a complaint must be filed with the Service de la sécurité publique.

Intervention Guide